



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of J. Andrew JUDKINS, et al.

U.S. Patent No.: 09/513,784

Filed: 25 February 2000

Examiner: William J. Deane

Art Unit: 2642

For: INTEGRATED ACD AND IVR SCRIPTING FOR CALL CENTER TRACKING

OF CALLS

REVOCATION AND SUBSTITUTE POWER OF ATTORNEY

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

As the applicant in the above-identified application, I/we hereby revoke all previous powers of attorney, and appoint Mark C. Comtois, Reg. No. 46, 285; D. Joseph English, Reg. No. 42,514; and Patrick D. McPherson, Reg. No. 46,255 to prosecute the above-identified application and to transact all business in the U.S. Patent and Trademark Office connected therewith, to receive the original Letters Patent and to file, prosecute and transact all business in connection with international applications directed to the invention therein.

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Respectfully submitted,

HARRIS CORPORATION

Date: Mar. 17, 2006

(signature)

Name: Harry M. Fleck

Title: Senior Counsel Intellectual Property